



Thank you for choosing The Foot Performance Center to fill your diabetic footwear prescription.

The Diabetic footwear program was initiated by Medicare to provide protective footwear and inserts for patients who are at high risk of foot ulcers and resulting foot complications. Diabetic shoes must be properly fitted by a Medicare approved fitter. They are intended to be worn as your primary footwear. Diabetic footwear is considered a medical item and not “fashion” footwear.

If you request that we bill Medicare or your Medicare Advantage Plan for diabetic shoes and inserts you must meet the Medicare requirements and obtain the following paperwork. (IF you request your diabetic footwear BEFORE your paperwork is received, you will be charged the full amount due. We can only bill insurance after Medicare required paperwork is received and approved by our office)

- **Item #1** A current written order/prescription by your foot doctor or physician that treats your diabetic foot condition dated no more than 3 months prior to dispensing the footwear. The order should include items ordered and qualifying diagnoses ICD-10 codes. Medicare allows 1 pair of shoes and up to 3 pairs of inserts per year for qualifying patients.
 - This must be completed, dated and signed by a physician or DPM who treats your diabetic foot condition.
(You must meet one or more qualifying conditions in addition to Diabetes)
- **Item #2** Current medical records describing the qualifying medical conditions as stated on the order.
- **Item #3** A Statement of Certifying Physician (SCP) that is completed by the MD or DO that treats your Diabetes and includes the qualifying conditions.
 - This must be completed and dated within 6 months prior to dispensing the footwear.
- **Item #4** Current medical records that include the treatment for your diabetic condition and proof of your qualifying conditions.
 - These notes must be dated on the same day or before the above SCP is completed.

The Foot Performance Center
3385 Brighton Henrietta Town Line Road
Rochester, NY 14623
Phone: 585 473-5950

- If your medical physician does not document your foot conditions, they can sign and date the prescribing podiatry notes indicating that they are in agreement with the findings.

THESE MEDICAL RECORDS ARE REQUIRED BY MEDICARE OR YOUR MEDICARE ADVANTAGE PLAN FOR COVERAGE. WE CANNOT BILL YOUR INSURANCE WITHOUT ALL DOCUMENTATION. IF DOCUMENTS ARE NOT COMPLETED BY YOUR DELIVERY APPOINTMENT, YOU WILL BE RESPONSIBLE FOR FULL PAYMENT.

You are welcome to contact our medical records office with any questions. 585-473-5950

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